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LANLINK INFORMÁTICA LTDA  
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CGC: 41.587.502/0001-48 CGF: 06.904.262-4



October 17, 2003

Letter of Recommendation  
For Yuri Cristiano Mascarenhas Diógenes

To Whom It May Concern

Yuri Diógenes started to work with us in October 1999 as an Analyst Support on site at Telemar that is a Telecommunication Enterprise with the biggest telephone infrastructure in Brazil. There, Yuri Diogenes was allocated for one year and we have excellent reference from his professional conduct and skills.

He went back to LanLink in December 2000 and was allocated to support our customers in implementation, troubleshooting and designing the following products Windows NT Server, Windows 2000 Server, Exchange Server 5.5, Exchange 2000 Server, Proxy Server 2.0, Network Infrastructure with Cisco Routers and Switches.

Yuri Diógenes shares his time in Support Department and Education Department, where he taught the following MCSE courses of MOC (Microsoft Official Curriculum) as a MCT (Microsoft Certified Trainer):

- 688 – Internetworking Microsoft TCP/IP on Microsoft Windows NT
- 922 – Supporting Microsoft Windows NT 4.0 Core Technologies;
- 970 – Administration de Microsoft Windows NT 4.0;
- 836 – Secure Web Access Using Microsoft Proxy Server 2.0;
- 1560 – Updating Support Skills from Microsoft Windows NT® 4.0 to Microsoft Windows 2000;
- 1562 – Designing a Microsoft Windows 2000 Networking Services Infrastructure;
- 2151 – Microsoft Windows 2000 Network and Operating System Essentials;
- 2152 – Implementing Microsoft Windows 2000 Professional and Server;
- 2153 – Implementing a Microsoft Windows 2000 Network Infrastructure;
- 2154 – Implementing and Administering Microsoft Windows 2000 Directory Services;
- 1572 – Implementing and Managing Microsoft Exchange 2000.

We always have excellent feedback of his students. In the Education Department, Yuri Diógenes developed a Cisco CCNA Course, using his own book and built all classroom material used in this training. His book is the first book released in Brazil about Cisco CCNA Certification.

We are a Microsoft Solution Provider Premier Partner that offers to our customers many kinds of Support Contract and Yuri Diógenes demonstrate in his profile the competency and expertise to be a Microsoft Technical Account Manager (TAM) of MAPS (Microsoft Authorizes Premier Support) that we have with a Federal Bank in Fortaleza, Ceará. He acts as a TAM from May 2002 to May 2003 and we always have excellent feedback from the customer.

During June 2002 to February 2003 Yuri Diógenes acts as a Project Manager of a Migration Project of one of our expressive customer. The Project migrate all Microsoft platform, including: Windows NT to Windows 2000, Exchange 5.5 to Exchange 2000, implementation of Microsoft Clustering Services, Windows 2000 Terminal Service, DNS hierarchy, Active Directory Design / Implementation and Group Policy. The Customer has an environment with 350 workstation and 10 servers. Yuri Diógenes coordinates a team with six members and participated of the migration of the Operating Systems Platform and Messaging Platform.

Missão

Prover as soluções mais adequadas em tecnologia da informação, através da integração e fornecimento de serviços, softwares, servidores, storage e redes, com foco em segurança, disponibilidade e capacitação.



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In the Networking area, Yuri Diógenes participate of two big projects. The first is called RIGAV, that is a High Speed Network of Government State of Ceará. In this project Yuri Diogenes acts is a Network Engineer member of LanLink Informatica Infrastructure Team that is responsible for planning and implementing the core layer of the network using Cisco Equipments. The core layer is composed by two Switches Cisco 8540, Two Routers Cisco 7206 and four Switches Cisco 8510, with use of the following technologies: HSRP, Frame Relay, ATM LANE, OSPF and TCP/IP Summarization.

The other big project that Yuri Diogenes participates is an implementation of a WAN Network of a Federal Bank in Fortaleza. He acts designing and implementing this network that use de following technologies: TCP/IP, RIP, OSPF, Frame Relay, ATM, Demand Dial Routing and ISDN.

We can emphasize the posture and professionalism of Yuri Diógenes during this period that his work with us (from October 1999 to October 2003), contributed and to work together to do the better for the Company.

Yuri Diógenes decides to move to another country and we wish him luck in the new country. However I will welcome him back whenever he decides to move back to Fortaleza. I recommend Yuri Diógenes to you without reservations.

Sincerely,

  
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Missão

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